



MEETING : JOINT CCTV EXECUTIVE
VENUE : COUNCIL CHAMBER, WALLFIELDS, HERTFORD
DATE : THURSDAY 18 NOVEMBER 2021
TIME : 7.00 PM

MEMBERS

East Herts Council

Councillors P Boylan, A Curtis and G Williamson

Hertsmere Council

Councillors P Choudhury, J Newmark and A Spencer

North Herts Council

Councillors I Albert, J Billing and P Clark

Stevenage Council

Councillors R Henry, J Hollywell and Mrs J Lloyd

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DISCLOSABLE PECUNIARY INTERESTS

1. A Member, present at a meeting of the Authority, or any committee, sub-committee, joint committee or joint sub-committee of the Authority, with a Disclosable Pecuniary Interest (DPI) in any matter to be considered or being considered at a meeting:
 - must not participate in any discussion of the matter at the meeting;
 - must not participate in any vote taken on the matter at the meeting;
 - must disclose the interest to the meeting, whether registered or not, subject to the provisions of section 32 of the Localism Act 2011;
 - if the interest is not registered and is not the subject of a pending notification, must notify the Monitoring Officer of the interest within 28 days;
 - must leave the room while any discussion or voting takes place.
2. A DPI is an interest of a Member or their partner (which means spouse or civil partner, a person with whom they are living as husband or wife, or a person with whom they are living as if they were civil partners) within the descriptions as defined in the Localism Act 2011.
3. The Authority may grant a Member dispensation, but only in limited circumstances, to enable him/her to participate and vote on a matter in which they have a DPI.
4. It is a criminal offence to:

- fail to disclose a disclosable pecuniary interest at a meeting if it is not on the register;
- fail to notify the Monitoring Officer, within 28 days, of a DPI that is not on the register that a Member disclosed to a meeting;
- participate in any discussion or vote on a matter in which a Member has a DPI;
- knowingly or recklessly provide information that is false or misleading in notifying the Monitoring Officer of a DPI or in disclosing such interest to a meeting.

(Note: The criminal penalties available to a court are to impose a fine not exceeding level 5 on the standard scale and disqualification from being a councillor for up to 5 years.)

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AGENDA

1. Appointment of Chairman

To appoint a Chairman for the meeting.

2. Apologies

To receive apologies for absence.

3. Chairman's Announcements

4. Declarations of Interest

To receive any Members' declarations of interest.

5. Minutes - 19 November 2020 (Pages 7 - 10)

To approve as a correct record the Minutes of the meeting held on 19 November 2020.

6. CCTV Operations Report (Pages 11 - 58)

7. Management Board Report (Pages 59 - 68)

8. Date of next meeting

To agree a date for the next meeting.

9. Urgent Business

To consider such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration and is not likely to involve the disclosure of exempt information.

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HERTSMERE BOROUGH COUNCIL

CCTV PARTNERSHIP JOINT EXECUTIVE

Minutes of the meeting held in Council Chamber, Civic Offices and remotely online

19 November 2020

Present:

Voting Members:

Hertsmere Borough Council:	Councillors: P Choudhury (Chair), J Newmark and A Spencer
East Herts District Council:	Councillors: P Boylan, A Curtis and G Williamson
North Hertfordshire District Council:	Councillors J Billing MBE and P Clark
Stevenage Borough Council:	Councillors R Henry and J Hollywell

Officers:

R Gregory	Assistant Director Communities and Neighbourhoods, Stevenage Borough Council
I Couper	Service Director- Resources, North Hertfordshire District Council
J Geall,	Head of Housing and Health, East Herts Council
M Bourne	Stevenage Control Room Manager, Hertfordshire CCTV Partnership Ltd
M Read	Operations Manager Hertfordshire CCTV Partnership Ltd
V Kane	Community Safety Manager, Hertsmere Borough Council
M Lowe	Principal Democratic Services Officer, Hertsmere Borough Council

1. APPOINTMENT OF A CHAIRMAN

It was moved, seconded and **RESOLVED** that Councillor P Choudhury be elected to serve as Chair of the Joint CCTV Executive Committee for this meeting.

2. APOLOGIES FOR ABSENCE

Apologies for absence were received on behalf of Councillors J Lloyd – Stevenage Borough Council, and Councillor I Albert - North Herts District Council.

3. **CHAIR'S ANNOUNCEMENTS**

The Chair reminded Members that due to the COVID-19 pandemic this was the first meeting since the lockdown.

Following changes to legislation, the meeting was being held online due to the ongoing Covid-19 restrictions and social distancing. Councillors and Officers were participating online and the Press and Public were able to view the meeting live on Hertsmere Borough Council's website.

4. **DECLARATIONS OF INTEREST**

There were no declarations of interest made at the meeting.

5. **MINUTES**

It was **RESOLVED** that the Minutes of the meeting of the Joint Executive Committee held on 15 January 2020 be approved as a correct record for signature by the Chair.

The outline report of issues circulated to all Members by email in the absence of the meeting originally scheduled in June 2020 relating to the CCTV Partnership under item 7 Appendix A of the agenda was **NOTED**.

6. **CCTV JOINT EXECUTIVE OPERATIONS REPORT (6 MONTH) (CCTV MANAGEMENT REPORT (6 MONTH))**

The CCTV Joint Executive received the management report for the six month period April to September 2020 which informed Members of the status of operational issues relating to the Hertfordshire CCTV Partnership. The CCTV Joint Executive Committee was asked to approve any changes to the CCTV Code of Practice contained and detailed in the report.

During the discussion which ensued the following points were raised and addressed.

- As soon as the lockdown restrictions allowed, arrangements would be made for Members to visit the new Control Centre, which had not been possible due to the COVID-19 pandemic.
- The CCTV Operations Manager would be discussing with the Chief Superintendent the implementation of how the police would respond to Member's access to data in relation to serious incidents within their Wards.
- The CCTV Operations Manager was not aware of any issues around the management of downloading data in the downloading suite for local police. There were various systems which could be installed should the local police require this issue to be investigated.

- Waiting time for evidence obtained from downloaded footage had been streamlined and should be delivered by internal mail within 48 hours. There was no travelling time involved. The liaison officer had all the required authority to request information. Security of evidence was paramount.

RESOLVED that the CCTV Joint Executive Committee Operations report and appendices Partnership Overview of Control Room performance and figures for April – September 2020 be noted.

7. **OFFICER MANAGEMENT BOARD REPORT**

The report informed the Committee of the work undertaken by the Officer Management Board since the last meeting. Included in the report was the oversight of the Partnership during the Covid-19 pandemic together with further considerations in relation to the re-charging arrangements for the company and the preparation of budget estimates and service planning considerations for 2021/22.

Members drew attention to the request from the Company to review the amount of contribution that they paid, due to the reduced number of cameras that they had. The view was expressed that in light of the current and future financial pressures faced by Local Authorities it would be very difficult for partner authorities to justify additional contributions in the new financial year.

The CCTV Partnership Joint Executive Committee would need to know what options and opportunities were available the company to expand and develop further partnerships in other sectors and locations, such as schools and retail shopping centres. The strip out cost savings had not been mentioned in the report of Officers.

The Officers advised that a range of options were being considered regarding potential to expand, however no decisions had yet been made and further exploratory work would be needed before the Company would be in a position to decide how to proceed. The newly created role of Assistant Business Development Manager for an initial six month contract with the aim to build business together with servicing existing clients would mitigate additional contributions made by current partner authorities.

Members asked about the proposed increase in income that the Company predicted they would receive from the work carried out by the Assistant Business Development Manager (ABDM). Members stated that they expected that the expansion of the business would be equal to the value of the ABDM's salary. As this information would be useful to reflect back on in 6-12 months' time to see if this prediction has been met or not and if the appointment of the officer has been worthwhile.

Officers reported that the target set for the ABDM, in the six month period, would be to generate additional business by a minimum of 20 percent growth space with an increase in capacity by at least 50%. The Company had the

capacity at the moment to double plus one the amount of area, with ten data racks for the data centre. There was the potential to expand both space and capacity without incurring any further costs.

Members welcomed the proposed expansion of business which was seen as positive. However, Members requested that the CCTV Partnership Joint Executive Committee received regular updates from the Officer Management Board reporting on the progress of the expansion of the business.

Members stated that the CCTV Partnership Joint Executive Committee expected to be able to consider and agree a coherent business strategy and comprehensive business plan before any initiatives were adopted.

The Company were to be invited to present their business case for their proposals to a future meeting of the Committee, setting out how they would grow the business, economies of scale, risks involved and outlining the governance arrangements to further reduce costs.

RESOLVED that:

1. The work carried out by the Officer Management Board since the last meeting of the CCTV Partnership Joint Executive be noted;
2. The service planning and budgetary provisions being made for 2021/22 be noted;
3. Further exploratory work to identify other local authority partners to drive further efficiencies be approved; and
4. Member of the CCTV Partnership Joint Executive receive regular updates of the discussions and progress in relation to the expansion of the business; and
5. The Company attend a future meeting of the CCTV Partnership Joint Executive to present their business case for future expansion of the business.

8. **FUTURE MEETINGS**

It was **AGREED** that the next meeting of the CCTV Partnership Joint Committee would be held in June 2021 and hosted by East Hertfordshire District Council.

CLOSURE: 6.59 pm

CHAIR

East Herts Council Report

CCTV Joint Executive Committee

Date of meeting: 18 November 2021

Report by: Mike Read – CCTV Operations Manager

Report title: CCTV Operations Report

Ward(s) affected: All East Herts, Hertsmere, North Herts and Stevenage Wards.

Summary

- To inform the CCTV Joint Executive of the progress and operational effectiveness of the Hertfordshire CCTV Partnership Control Room and Cameras in the period since the last meeting and to approve any changes to the Code of Practice.

RECOMMENDATIONS FOR DECISION

A) The CCTV Operations Report be noted.

1.0 Proposal(s)

1.1 To inform the CCTV Joint Executive of the status of operational performance relating to the Hertfordshire CCTV Partnership. To approve any changes to the CCTV Code of Practice contained and detailed in the report.

2.0 Background

2.1 The Operations Manager is employed by Stevenage Borough Council on behalf of the Partnership to oversee the control

room and operation of the camera network. This report provides a summary of operational activity and performance since the last Joint Executive

- 2.2 The CCTV Executive Committee requires updates on the number of incidents during the 12 months preceding the previous Executive Committee and to inform them of up-to-date information on the CCTV Control Room, the Monitoring and Maintenance Contracts. The Committee also needs to be assured that no breaches of the Codes of Practice, GDPR, RIPA and PACE have occurred. These items are covered in Appendix A, Operations Report.

3.0 Reason(s)

- 3.1 To keep the Committee informed of the operations of the CCTV Control Room and to approve any changes to the Code of Practice.

4.0 Options

- 4.1 Members are asked to consider other areas of interest for operational reporting

5.0 Risks

- 5.1 During the first stages of the Covid 19 pandemic we ensured that full PPE and social distancing together with restricted access was in place in the control room to ensure that a full service for operations was provided. There has not been any break in service during Covid 19.

6.0 Implications/Consultations

- 6.1 None

Community Safety

The provision of CCTV cameras is part of each council's efforts to promote community safety and protect the public as per the SCC Codes of Practice 2013 which was presented to Parliament pursuant to Section 30 (1) (a) of the Protection of Freedoms Act 2012.

Data Protection

The HCCTVP Codes of Practice covers all provisions of the DPA 2018.

Equalities

No

Environmental Sustainability

No

Financial

No

Health and Safety

No

Human Resources

No

Human Rights

HCCTVP is compliant with the Protection of Freedoms Act 2012.

Legal

No

Specific Wards

No

7.0 Background papers, appendices and other relevant material

7.1 **Appendix A** – Operations Report

7.2 **Appendix B** – Incident Statistic by Area. – Nov20 – Oct. 21

Contact Officer Jonathon Geall – Head of Housing and Health,
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Report Author Mike Read, CCTV Operations Manager, Tel:
01438 242810. Email:
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Appendix A - Operations Report

CCTV Operations Manager Report of Control Room Performance for November 1st 2020 – October 31st 2021

The team looks to ensure that all the Partnership cameras are working to our Operational Standards and review the different makes of cameras and costs. We continue to raise the attention to Council Officers of the need to replace old and beyond economical repair cameras and work closely to ensure these are replaced in a timely fashion. Red Vision have now informed the Partnership that they will no longer be producing analogue systems to and will be going digital. The “Bosch Micky’s” are no longer supported– and over the next 12 months we will continue to replace these with Red Vision IP’s and 360 Vision IP Cameras

We have had 4 requests for RIPA’s from the Police during this period. We can report that we have had no complaints or breaches in the Data Protection Act/GDPR.

Since the beginning of the Covid 19 and Lockdowns we had suspended the use of the Independent Inspectors – subsequently we have now re engaged with the team and training on the new viewing station has taken place – we are looking to increase the number of Inspectors as currently we have 3.

There are no proposed changes to the Codes of Practice
Further to a request at the last meeting we have worked with Hertfordshire Constabulary to test a cloud-based link that would be used to download footage rather than downloading by Police Officers onto discs. This has been a successful pilot and we await the protocols and confirmation from the Police for this to be used.
The Control Room now manage 46 Re Deployable, mobile, units with Hertsmere Borough Council recently increasing their cameras by 5.
The new digital radio system is linked to over 250 handlers from 7 Towns, with the support from our partners, DCRS, who provide the

support and maintenance between the handlers and the CCTV Control Room with a reactive 2-way radio system. Shop/Pub Watch radio links continue to be an important role for the Control Room operatives. With its usual increase in shoplifting and night-time activities with the forthcoming Christmas period the operatives continue to work closely with the radio users to ensure the security of staff and safety of the public is made and at the same time in conjunction with the Police to ensure law and order is enforced. With the latest technology this offers the Control Room the continuity between the cameras and people on the ground.

Below is a table of month-on-month comparison against last year of the number of Control Room Incidents only reported by the operators. A detailed breakdown by area is included as appendix B.

Nb: There were no figures for January 2020 available in this format as we migrated to the new control room and a new reporting system. However, you can see the trends and where the Covid Lockdowns were relaxed during 2020 with the increase in activity.

Month	Year 2020	Year 2021
January	0	228
February	137	282
March	297	408
April	165	395
May	213	418
June	191	460
July	348	481
August	360	447
September	284	468
October	290	588
November	263	0
December	277	0

Month	Year 2020	Year 2021
TOTAL	2825	4175

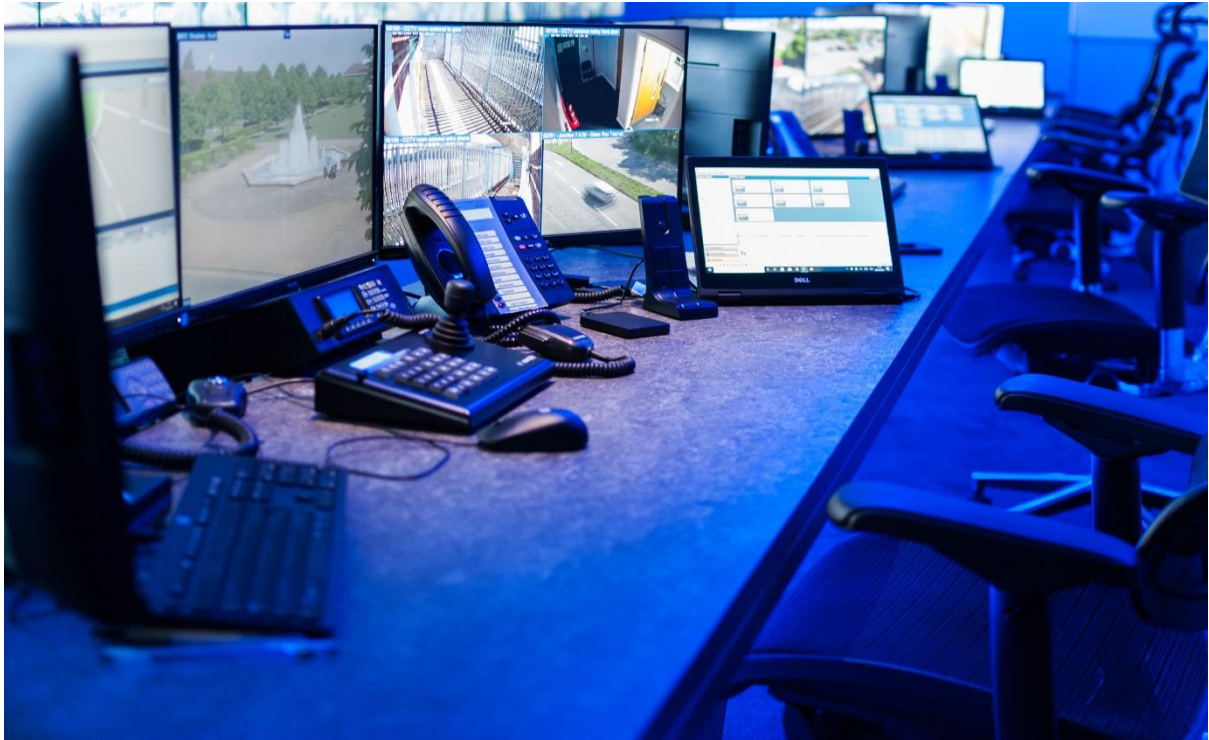
The chart below shows the number of Police downloads. These figures do not include any Partnership or General Public/Third Party requests.

Month	2020	2021
January	0	55
February	25	75
March	104	89
April	64	66
May	61	84
June	49	119
July	97	98
August	87	98
September	80	104
October	64	122
November	96	0
December	83	0
Total	810	910

The CCTV Control Room

As restrictions are lifted, I would like to invite the Joint CCTV Executive Members to our control room and show the work and systems that are in place.





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Incidents Summary East Herts

01/11/2020 00:00:00 to 31/10/2021

Category Summary

Zone: Bishops Stortford

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
Alarm Activation	Intruder Alarm	8
Anti Social Behaviour	Affray	76
Arson/Fire		5
Assault		26
Breach	Court Order	6
Burglary		4
Concern for Welfare		31
COVID19 Related		1
Criminal Damage		2
Deception/Fraud	Banking Protocol	3
Domestic	Assault	6
Drug Related		2
Emergency Incident		1
Lone Worker		1
Police Request		28
Post Event Viewing	Download For Police	95
Suspicious Activity		17
Theft	Shoplifting	21
Traffic Incident	Broken Down Vehicle	4
Training	Training Sub cat	1
Unauthorised Access (Trespass)		2
Vehicle		4
Weapon	Firearms	7

Total No. of Incidents in Zone Bishops Stortford: 351

Zone: Hertford

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
Alarm Activation	Intruder Alarm	7
Anti Social Behaviour	Nuisance	105
Arson/Fire		2
Assault		61
Breach	Court Order	4
Burglary		5
Concern for Welfare		40
COVID19 Related		8
Criminal Damage		11
Deception/Fraud	Banking Protocol	2
Domestic	Assault	7
Drug Related		28
Other		2
Police Request	RIPA	29

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Post Event Viewing	Download For Police	152
Suspicious Activity		23
Theft	Shoplifting	12
Traffic Incident	RTC	6
Vehicle	DUI	15
Weapon	Knife	15

Total No. of Incidents in Zone Hertford: 534

Zone: Stanstead Abbotts

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
Anti Social Behaviour	Begging	2
Arson/Fire		1
Assault	Robbery	1
Concern for Welfare		6
Criminal Damage		1
Drug Related		1
Post Event Viewing	Public Viewing Request	15
Suspicious Activity		4
Theft	Shoplifting	1
Traffic Incident	RTC	4
Weapon	Knife	1

Total No. of Incidents in Zone Stanstead Abbotts: 37

Zone: Ware

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
_TEST		1
Alarm Activation	Intruder Alarm	2
Anti-Social Behaviour	Disorder	14
Assault		7
Breach		1
Burglary		2
Concern for Welfare	Missing Persons	27
COVID19 Related		4
Domestic		3
Drug Related		3
Emergency Incident		1
Police Request		12
Post Event Viewing	Download For Police	46
Suspicious Activity		9
Theft	Shoplifting	5
Traffic Incident	Broken Down Vehicle	3
Unauthorised Access (Trespass)		2
Vehicle	DUI	5
Weapon	Knife	6



Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

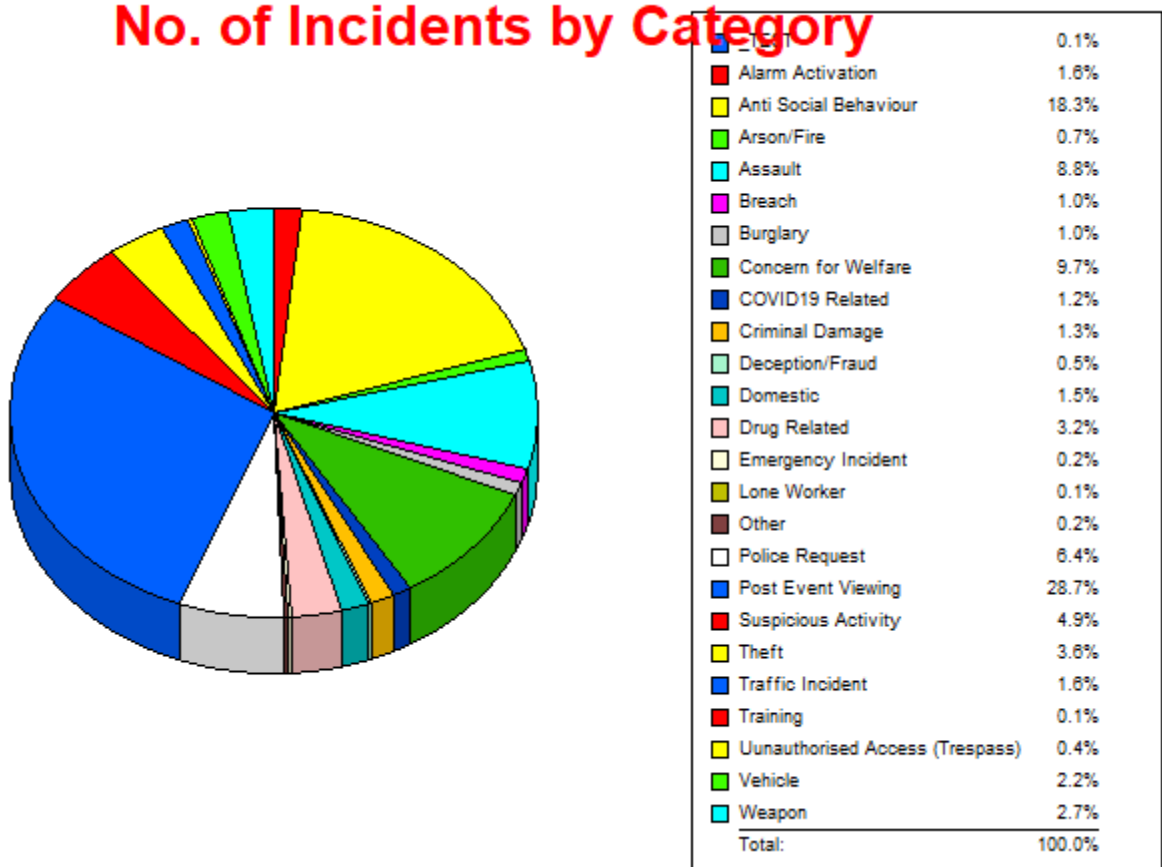
Total No. of Incidents in Zone Ware:	153
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Total No. of Incidents :	1075
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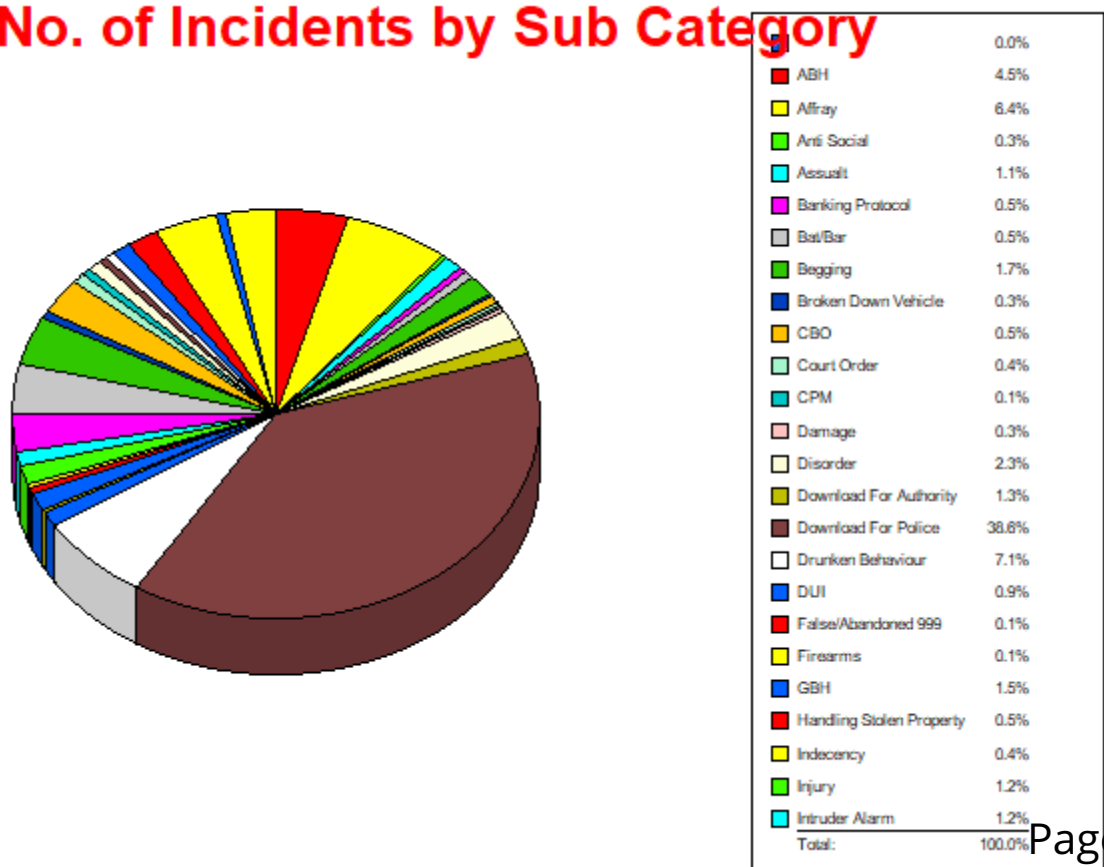
Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

No. of Incidents by Category



No. of Incidents by Sub Category



Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Call Source Summary

Zone: Bishops Stortford

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	30
Lone Worker	2
Police Airwaves	155
Police Control	43
Post Event Viewing	94
Town Link	27

Total No. of Incidents in Zone Bishops Stortford: 351

Zone: Hertford

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	92
Police Airwaves	164
Police Control	43
Post Event Viewing	150
Town Link	85

Total No. of Incidents in Zone Hertford: 534

Zone: Stanstead Abbots

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	4
Police Airwaves	14
Police Control	3
Post Event Viewing	16

Total No. of Incidents in Zone Stanstead Abbots: 37

Zone: Ware

<u>Call Source</u>	<u>No. of Incidents</u>
_TEST	1
Controller	7
Police Airwaves	65
Police Control	26
Post Event Viewing	45
Town Link	9

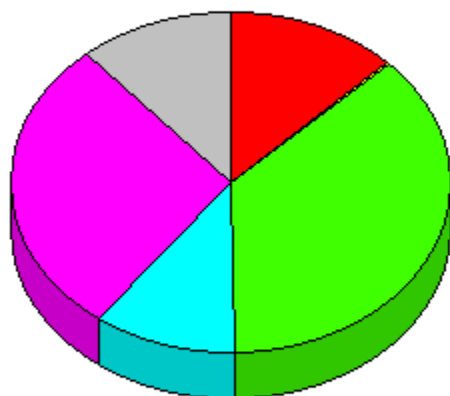
Total No. of Incidents in Zone Ware: 153

Total No. of Incidents : 1075

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

No. of Incidents by Call Source



_TEST	0.1%
Controller	12.4%
Lone Worker	0.2%
Police Airwaves	37.0%
Police Control	10.7%
Post Event Viewing	28.4%
Town Link	11.3%
Total:	100.0%

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Camera Summary

Zone: Bishops Stortford

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00010 - John Dyde		14
00011 - John Dyde		37
00012 - Anchor Lane		33
00013 - Riverside		56
00014 - South Street - Station		142
00015 - South Street M&S		79
00016 - South Street - Boots		109
00017 - Market Square - Pot		107
00018 - North Street - High S		118
00019 - North Street - Lloyds		90
00021 - Bridge Street		103
03103 - Havers Lane 421-854		1
03105 - Castle Park 4GMD-		3

Total No. of Incidents in Zone Bishops Stortford: 351

Zone: Hertford

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00901 - Old Cross - Library		45
00902 - Parliament Square -		99
00903 - Fore Street - Shire		140
00904 - Fore Street - Opposit		112
00905 - Fore Street - Jungle		164
00906 - Bus Station - Opposit		74
00907 - Birchley Green Shop		95
00908 - Bull Plain - Salisbury		138
00909 - Maidenhead Street -		109
00910 - St Andrews Street Ca		20
00911 - St Andrews Street Ca		22
00912 - Hartham Car Park - t		29
00913 - Hartham Car Park -		30
00914 - Hartham Car Park -		39
00915 - Fleming Crescent		10
00916 - St Andrews Street		27
00917 - Railway Street - Her		48
00918 - Parliament sq linked		41
03024 - RV The Wash Hertf		2
03034 - RV Clydesdale Close		5
10805 - Gascoyne Way - 2nd		1
10806 - Gascoyne Way - 3rd		1
10807 - Gascoyne Way - 3rd		1
10808 - Gascoyne Way - Gro		3
10901 - Gascoyne Way - Gro		2
10902 - Gascoyne Way - Gro		2
10903 - Gascoyne Way - Gro		2

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

10904 - Gascoyne Way - Gro	3
10905 - Gascoyne Way - 1st	2
10906 - Gascoyne Way - 1st	1
10907 - Gascoyne Way - 2nd	1
10908 - Gascoyne Way - 1st	1
10909 - Gascoyne Way - 2nd	2
10910 - Gascoyne Way - 2nd	3
10911 - Gascoyne Way - 1st	1
10912 - Gascoyne Way - 2nd	2
10913 - Gascoyne Way - Roo	8
10914 - Gascoyne Way - Roo	6
10915 - Gascoyne Way - Roo	7
10916 - Gascoyne Way - LH	7

Total No. of Incidents in Zone Hertford: 534

Zone: Stanstead Abbotts

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00030 - Car Park High Street		12
00031 - High St East PTZ		10
00032 - High St ANPR		5
00033 - High St E Right		7
00034 - High St Adj playgrou		7
00035 - High st Adj		6
00036 - high St Thai ptz		16
00037 - High St adj Thai		6
00038 - Col 5 Playground		3

Total No. of Incidents in Zone Stanstead Abbotts: 37

Zone: Ware

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00050 - Watton Road		20
00051 - Baldock Street		47
00052 - Tudor Square		45
00053 - High Street		46
00054 - Star Street		71
00055 - Amwell End		65
00056 - Broadmeads		15
03104 - Tesco Car Park		1

Total No. of Incidents in Zone Ware: 153

Total No. of Incidents : 1068

Incidents Summary Analysis Hertsmere

01/11/2020 00:00:00 to 31/10/2021

Category Summary

Zone: Borehamwood

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
Abduction		1
Alarm Activation	Personal Attack	6
Anti-Social Behaviour	Disorder	69
Arson/Fire		6
Assault		34
Breach		1
Burglary		2
Concern for Welfare		59
COVID19 Related		4
Criminal Damage		8
Deception/Fraud	Banking Protocol	8
Domestic	Anti-Social	9
Drug Related		33
Fly Tipping		4
Hate Crime	Race Related	1
Police Request		41
Post Event Viewing	Download For Police	136
Suspicious Activity		28
Theft		22
Traffic Incident	RTC	8
Unauthorised Access (Trespass)		3
Vehicle	No Insurance	32
Weapon	Knife	28

Total No. of Incidents in Zone Borehamwood: 543

Zone: Bushey

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
Anti Social Behaviour		1
Assault		1
Burglary		1
Concern for Welfare		6
COVID19 Related		1
Domestic	Anti Social	1
Post Event Viewing	Download For Police	8
Suspicious Activity		1

Total No. of Incidents in Zone Bushey: 20

Zone: Potters Bar

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
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Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Abduction		1
Alarm Activation	Intruder Alarm	3
Anti Social Behaviour	Affray	17
Arson/Fire		1
Assault	Robbery	5
Concern for Welfare		20
Criminal Damage		5
Deception/Fraud		1
Domestic		5
Drug Related		1
Police Request	False/Abandoned 999	7
Post Event Viewing	Public Viewing Request	29
Suspicious Activity		6
Theft	Shoplifting	7
Vehicle	Stolen	6
Weapon	Knife	7

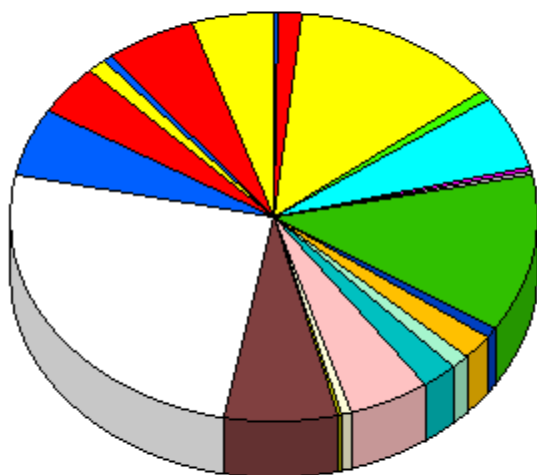
Total No. of Incidents in Zone Potters Bar: 121

Total No. of Incidents : 684

Incidents Summary Analysis by Zone

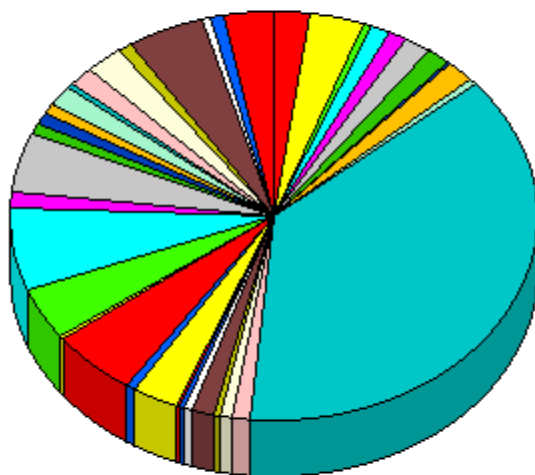
01/11/2020 00:00:00 to 31/10/2021

No. of Incidents by Category



Abduction	0.3%
Alarm Activation	1.3%
Anti Social Behaviour	12.7%
Arson/Fire	1.0%
Assault	5.8%
Breach	0.1%
Burglary	0.4%
Concern for Welfare	12.4%
COVID19 Related	0.7%
Criminal Damage	1.9%
Deception/Fraud	1.3%
Domestic	2.2%
Drug Related	5.0%
Fly Tipping	0.6%
Hate Crime	0.1%
Police Request	7.0%
Post Event Viewing	25.3%
Suspicious Activity	5.1%
Theft	4.2%
Traffic Incident	1.2%
Unauthorised Access (Trespass)	0.4%
Vehicle	5.6%
Weapon	5.1%
Total:	100.0%

No. of Incidents by Sub Category



ABH	2.4%
Alfray	3.3%
ANPR Activation	0.5%
Anti Social	1.2%
Assault	1.2%
Banking Protocol	1.6%
Bat/Bar	1.2%
Damage	0.2%
Disorder	1.9%
Download For Authority	0.5%
Download For Police	37.4%
Drunken Behaviour	1.2%
DUI	0.9%
False/Abandoned 999	0.2%
Firearms	1.4%
GBH	0.5%
Handling Stolen Property	0.2%
Indecency	0.5%
Injury	2.6%
Intruder Alarm	0.7%
Knife	5.2%
Littering	0.2%
Mental Health	4.2%
Missing Persons	6.4%
Total:	100.0%

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Call Source Summary

Zone: Borehamwood

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	50
Police Airwaves	261
Police Control	97
Post Event Viewing	133
Town Link	2

Total No. of Incidents in Zone Borehamwood: 543

Zone: Bushey

<u>Call Source</u>	<u>No. of Incidents</u>
Police Airwaves	6
Police Control	6
Post Event Viewing	8

Total No. of Incidents in Zone Bushey: 20

Zone: Potters Bar

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	7
Police Airwaves	57
Police Control	29
Post Event Viewing	28

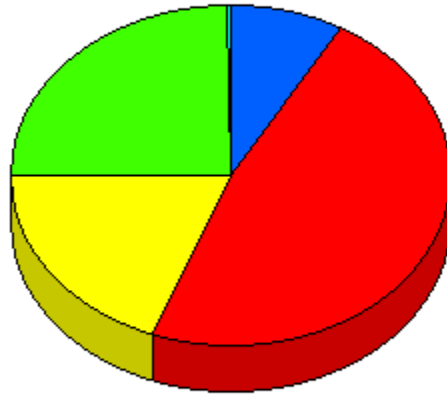
Total No. of Incidents in Zone Potters Bar: 121

Total No. of Incidents : 684

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

No. of Incidents by Call Source



Controller	8.3%
Police Airwaves	47.4%
Police Control	19.3%
Post Event Viewing	24.7%
Town Link	0.3%
Total:	100.0%

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Camera Summary

Zone: Borehamwood

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00650 - Shenley Rd-Theobal		116
00651 - Shenley Rd-Furzehill		110
00652 - Shenley Rd-Clarendo		126
00653 - Shenley Rd-Halifax		114
00654 - Shenley Rd-Tesco		121
00655 - Elstree Way - Civic		23
00656 - Skate Park		49
00657 - Aberford Park		28
00658 - Aberford Park		22
00659 - Manor Way Pub		36
00660 - Manor Way Shops		47
00661 - Bowls Green		11
00662 - Bowling Green		11
00663 - Townsend Road		42
00664 - Aycliffe - Baldock R		90
00665 - Torworth Rd		84
00666 - Leeming Road		129
00667 - Gateshead Road		48
00668 - Howard Drive		7
03025 - RV Milby Court Bor		4
03026 - RV CCTV STORES		3

Total No. of Incidents in Zone Borehamwood: 543

Zone: Bushey

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00690 - Harcourt Road		20
21241 - Rose Garden - Open		1
21242 - Rose Garden - High		1
21243 - Rose Garden - Cover		1

Total No. of Incidents in Zone Bushey: 20

Zone: Potters Bar

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00689 - Skateboard Park		1
00691 - Opposite Train Stat		84
00692 - Opposite War		61

Total No. of Incidents in Zone Potters Bar: 121

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Total No. of Incidents : 683

Incidents Summary Analysis North Herts

01/11/2020 00:00:00 to 31/10/2021

Category Summary

Zone: Baldock

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
Anti-Social Behaviour	Affray	21
Assault		2
Burglary		1
Concern for Welfare	Mental Health	15
COVID19 Related		2
Criminal Damage		2
Domestic		1
Drug Related		1
Other		1
Police Request	Warrant or Wanted	2
Post Event Viewing	Download For Police	15
Suspicious Activity		4
Theft	Shoplifting	1
Traffic Incident	Broken Down Vehicle	9
Unauthorised Access (Trespass)		1
Vehicle	01/11/2020 00:00:00 to 23:59:00 Damage	5
Weapon	Knife	1

Total No. of Incidents in Zone Baldock: 84

Zone: Hitchin

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
Alarm Activation	Personal Attack	12
Anti-Social Behaviour	Disorder	116
Arson/Fire		2
Assault	ABH	33
Breach	CPM	2
Burglary		7
Concern for Welfare	Mental Health	64
COVID19 Related		7
Criminal Damage		7
Deceased	Murder	1
Deception/Fraud		1
Domestic		9
Drug Related		13
Environmental		2
Hate Crime	Race Related	1
Other		2
Police Request		6
Post Event Viewing	Download For Police	106
Suspicious Activity		28
Theft		22

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Traffic Incident		11
Unauthorised Access (Trespass)		5
Vehicle	Stolen	13
Weapon		8

Total No. of Incidents in Zone Hitchin: 478

Zone: Knebworth

Category Name	Sub Category Name	No. of Incidents
Concern for Welfare	Missing Persons	1
Deceased	Sudden Death	1
Domestic	Anti-Social	1
Police Request	Operation	1
Post Event Viewing	Download For Police	10
Suspicious Activity		1
Traffic Incident	RTC	1
Vehicle	ANPR Activation	1

Total No. of Incidents in Zone Knebworth: 17

Zone: Letchworth

Category Name	Sub Category Name	No. of Incidents
Alarm Activation	Intruder Alarm	8
Anti-Social Behaviour	Drunken Behaviour	57
Arson/Fire		2
Assault		16
Breach	CPM	1
Burglary		4
Concern for Welfare		56
COVID19 Related		2
Criminal Damage		4
Deception/Fraud	Banking Protocol	2
Domestic	Assault	8
Drug Related		4
Other		4
Police Request	Warrant or Wanted	10
Post Event Viewing	Download For Police	67
Suspicious Activity		20
Theft	Shoplifting	12
Traffic Incident	RTC	4
Unauthorised Access (Trespass)		1
Vehicle	No Insurance	11
Weapon	Bat/Bar	6

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Total No. of Incidents in Zone Letchworth: 299

Zone: Royston

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
Anti Social Behaviour	Affray	3
Arson/Fire		1
Assault	Sexual Assault	1
Bomb Threat/Suspect Package		1
Burglary		1
Concern for Welfare	Mental Health	2
Drug Related		1
Police Request		1
Post Event Viewing	Download For Police	16
Suspicious Activity		3
Theft		1
Weapon	Knife	1

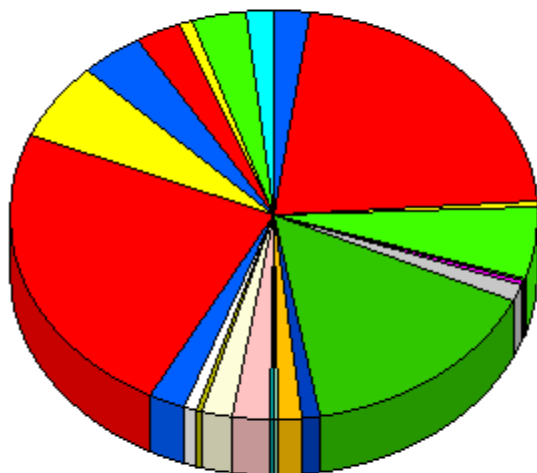
Total No. of Incidents in Zone Royston: 32

Total No. of Incidents : 910

Incidents Summary Analysis by Zone

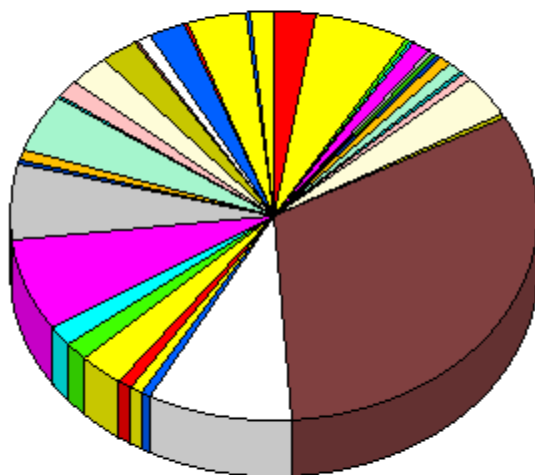
01/11/2020 00:00:00 to 31/10/2021

No. of Incidents by Category



ANPR Activation	2.2%
Anti Social Behaviour	21.8%
Arson/Fire	0.5%
Assault	5.7%
Bomb Threat/Suspect Package	0.1%
Breach	0.3%
Burglary	1.4%
Concern for Welfare	15.2%
COVID19 Related	1.2%
Criminal Damage	1.4%
Deceased	0.2%
Deception/Fraud	0.3%
Domestic	2.1%
Drug Related	2.1%
Enviromental	0.2%
Hate Crime	0.1%
Other	0.8%
Police Request	2.2%
Post Event Viewing	23.5%
Suspicious Activity	6.2%
Theft	4.0%
Traffic Incident	2.7%
Unauthorised Access (Trespass)	0.8%
Vehicle	3.3%
Weapon	1.8%
Total:	100.0%

No. of Incidents by Sub Category



ABH	2.4%
Alfray	5.9%
ANPR Activation	0.2%
Anti Social	0.5%
Assault	1.1%
Bail	0.2%
Banking Protocol	0.3%
Bar/Bar	0.2%
Begging	0.8%
Broken Down Vehicle	0.8%
CPM	0.3%
Damage	0.7%
Disorder	3.4%
Download For Authority	0.2%
Download For Police	31.8%
Drunken Behaviour	9.1%
DUI	0.3%
Firearms	0.2%
GBH	0.7%
Handling Stolen Property	0.2%
Indecency	0.7%
Injury	2.8%
Intruder Alarm	1.5%
Knife	1.8%
Total:	100.0%

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Call Source Summary

Zone: Baldock

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	7
Police Airwaves	53
Police Control	8
Post Event Viewing	16

Total No. of Incidents in Zone Baldock: 84

Zone: Hitchin

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	78
Police Airwaves	204
Police Control	50
Post Event Viewing	106
System Generated Alarm	1
Town Link	39

Total No. of Incidents in Zone Hitchin: 478

Zone: Knebworth

<u>Call Source</u>	<u>No. of Incidents</u>
Police Airwaves	6
Police Control	1
Post Event Viewing	10

Total No. of Incidents in Zone Knebworth: 17

Zone: Letchworth

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	38
Police Airwaves	138
Police Control	37
Post Event Viewing	67
Town Link	19

Total No. of Incidents in Zone Letchworth: 299

Zone: Royston

<u>Call Source</u>	<u>No. of Incidents</u>
Controller	4
Police Airwaves	9
Police Control	3
Post Event Viewing	16

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

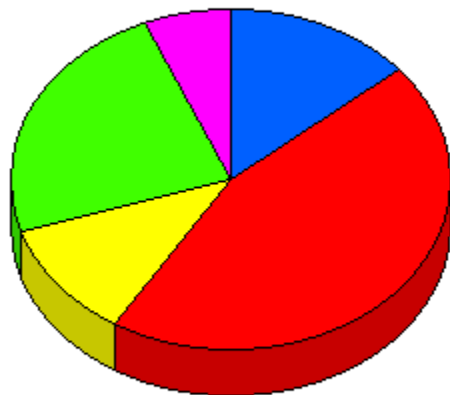
Total No. of Incidents in Zone Royston:	32
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Total No. of Incidents :	910
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Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

No. of Incidents by Call Source



Controller	14.0%
Police Airwaves	45.1%
Police Control	10.9%
Post Event Viewing	23.6%
System Generated Alarm	0.1%
Town Link	6.4%
Total:	100.0%

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Camera Summary

Zone: Baldock

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00801 - Mansfield Road - Op		15
00802 - Thurnall Close - Beh		8
00803 - High Street - Junc Si		36
00804 - High Street - Junc Hi		39
00805 - Whitehorse Street		21
00806 - Great North Road - B		37

Total No. of Incidents in Zone Baldock: 84

Zone: Hitchin

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00300 - Bancroft - North		38
00301 - Bancroft Park - Car P		29
00302 - Bancroft Middle		53
00303 - Bancroft - Hermitage		89
00304 - Brand Street		120
00305 - Market Place - High		143
00306 - Market Place - Sun S		97
00307 - Hermitage Road		78
00308 - Woodside Car Park		19
00309 - Churchyard - South		59
00310 - Churchyard - North		36
00311 - Sun Street		36
00312 - Bucklesbury		23
00313 - Biggen Lane Car Par		18
00314 - Queen Street		30
00315 - Portmill Lane Car Pa		43
00316 - Station Approach		62
00317 - Nightingale Road		28
00822 - Westmill - John Bark		13
10081 - Waitrose Multi CP -		3
10082 - Waitrose Multi CP -		1
10083 - Waitrose Multi CP -		2
10084 - Waitrose Multi CP -		2
10085 - Waitrose Multi CP -		1
10086 - Waitrose Multi CP -		1
10087 - Waitrose Multi CP -		1
10088 - Waitrose Multi CP -		2
10089 - Waitrose Multi CP -		2
10090 - Waitrose Multi CP -		4
21101 - King George RC -		3
21102 - King George RC -		5

Total No. of Incidents in Zone Hitchin: 478

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Zone: Knebworth

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00850 - Station Road - Junc		13
00851 - London Road - Junc		12

Total No. of Incidents in Zone Knebworth: 17

Zone: Letchworth

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00401 - Eastcheap Car Park		45
00402 - Broadway Hotel		25
00403 - Station Place		73
00404 - Station Road West		38
00405 - Station Road Middle		16
00406 - Station Road East		30
00407 - The Wynd		10
00408 - Leys Avenue Bottom		26
00409 - Leys Square		62
00410 - Eastcheap - Middle		21
00411 - Broadway Gardens -		35
00412 - Broadway - South		8
00413 - Gernon Road		22
00414 - Howard Park Car Pa		18
00415 - Norton Way South		15
00416 - Gernon Road Car Pa		2
00417 - Leys Avenue Top		54
00418 - Leys Avenue Square		36
00419 - Leys Avenue Middle		16
00420 - Letchworth MSCP -		2
00421 - Letchworth MSCP -		1
00422 - Letchworth MSCP -		1
00423 - Letchworth MSCP -		1
00820 - Grange Estate - Sout		29
00821 - Grange Estate - Rear		18
00823 - Jackmans - Rabourn		15
00824 - Jackmans - Rabourn		21
03002 - RV Redhill Road Hi		1
03005 - RV Howard Park Le		2
03006 - Lampost 3 Redhill R		3
22152 - Fearnhill Sch - Car P		1
22154 - Fearnhill Sch - Rear		1

Total No. of Incidents in Zone Letchworth: 299

Zone: Royston

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00810 - Lower King Street -		2
00811 - Lower High Street		11

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

00812 - Upper High Street -	9
00813 - Corn Exchange - Jun	7
00814 - Market Hill -	12
00815 - Fish Hill - Opp NU	6
00816 - Council Offices Car	4
00817 - Subway (Brook Road	1
03003 - RV Priory Park Roys	1
04101 - MG Caravans 1	2
04102 - MG Caravans 2	2
04103 - MG Caravans 3	2
04104 - MG Caravans 4	2
04105 - MG Caravans 5	2
04106 - MG Caravans 6	2
04107 - MG Caravans 7	2
04108 - MG Caravans 8	2
04109 - MG Caravans 9	2

Total No. of Incidents in Zone Royston: 32

Total No. of Incidents : 905

Incidents Summary Analysis Stevenage

01/11/2020 00:00:00 to 31/10/2021

Category Summary

Zone: Stevenage

<u>Category Name</u>	<u>Sub Category Name</u>	<u>No. of Incidents</u>
_TEST		4
Abduction		1
Alarm Activation	Intruder Alarm	25
Anti-Social Behaviour	Nuisance	272
Arson/Fire		11
Assault	Robbery	88
Bomb Threat/Suspect Package		2
Breach	CBO	15
Burglary		13
Concern for Welfare	Missing Persons	234
COVID19 Related		11
Criminal Damage		15
Deceased	Suicide	2
Deception/Fraud	Banking Protocol	10
Domestic	Assault	31
Drug Related		30
Fly Tipping		1
Hate Crime	Race Related	2
Other		7
Police Request	Warrant or Wanted	96
Post Event Viewing	Download For Police	394
Suspicious Activity		99
Theft		85
Traffic Incident		24
Unauthorised Access (Trespass)		17
Vehicle		51
Weapon	Knife	45

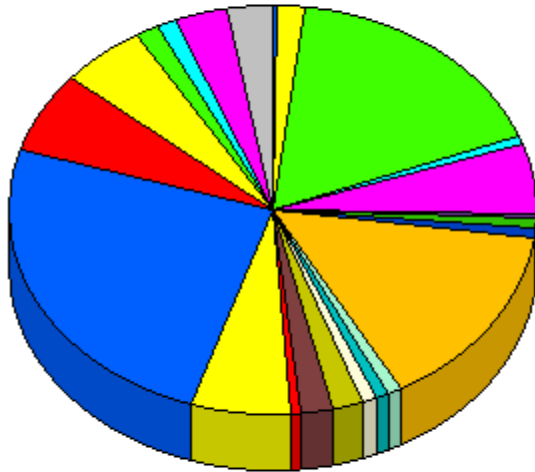
Total No. of Incidents in Zone Stevenage: 1585

Total No. of Incidents : 1585

Incidents Summary Analysis by Zone

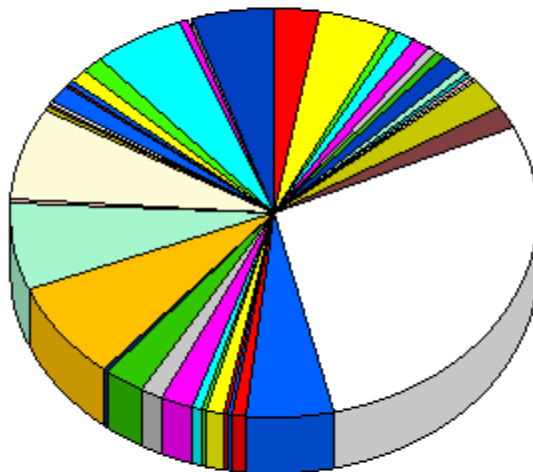
01/11/2020 00:00:00 to 31/10/2021

No. of Incidents by Category



Abduction	0.1%
Alarm Activation	1.8%
Anti Social Behaviour	17.2%
Arson/Fire	0.7%
Assault	5.8%
Bomb Threat/Suspect Package	0.1%
Breach	0.9%
Burglary	0.8%
Concern for Welfare	14.8%
COVID19 Related	0.7%
Criminal Damage	0.9%
Deceased	0.1%
Deception/Fraud	0.8%
Domestic	2.0%
Drug Related	1.9%
Fly Tipping	0.1%
Hate Crime	0.1%
Other	0.4%
Police Request	6.1%
Post Event Viewing	24.9%
Suspicious Activity	6.2%
Theft	5.4%
Traffic Incident	1.5%
Unauthorised Access (Trespass)	1.1%
Total:	100.0%

No. of Incidents by Sub Category



ABH	2.8%
Alfray	4.4%
ANPR Activation	0.5%
Anti Social	1.2%
Assault	1.0%
Banking Protocol	0.8%
Bar/Bar	0.8%
Begging	1.4%
Broken Down Vehicle	0.2%
CBO	0.4%
Court Order	0.2%
CPM	0.3%
Damage	0.2%
Disorder	2.8%
Download For Authority	1.8%
Download For Police	28.4%
Drunken Behaviour	5.2%
DUI	0.7%
Extortion	0.2%
False/Abandoned 999	0.2%
Firearms	0.3%
GBH	1.1%
Handling Stolen Property	0.3%
Indecency	0.8%
Total:	100.0%



Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Call Source Summary

Zone: Stevenage

<u>Call Source</u>	<u>No. of Incidents</u>
_TEST	3
Controller	151
Police Airwaves	741
Police Control	175
Post Event Viewing	389
System Generated Alarm	8
Town Link	118

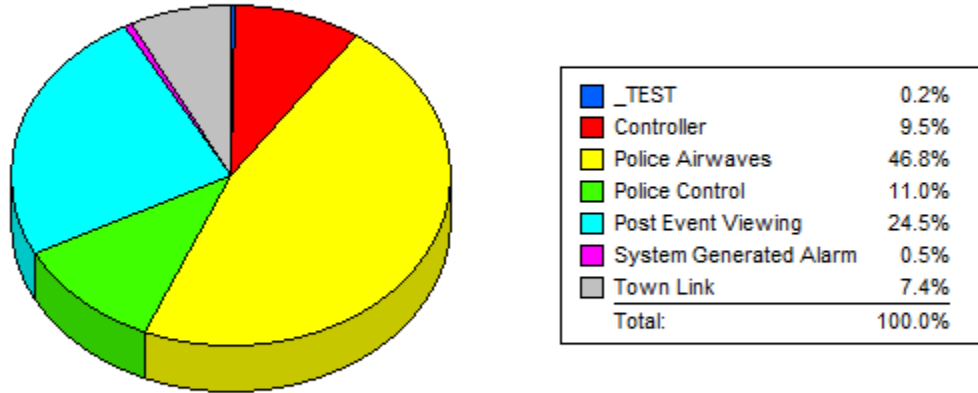
Total No. of Incidents in Zone Stevenage: 1585

Total No. of Incidents : 1585

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

No. of Incidents by Call Source



Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

Camera Summary

Zone: Stevenage

<u>Camera Name</u>	<u>Camera Location</u>	<u>No. of Incidents</u>
00101 - Swingate		71
00102 - Daneshill House		88
00103 - Town Square		272
00104 - Park Place		151
00105 - Market Place		126
00106 - Lytton Way South		53
00107 - Lytton Way North		52
00108 - Southgate		36
00109 - Swingate Carpark		41
00110 - Plaza		88
00111 - Plaza Walkway		5
00112 - Dane Street		51
00113 - Queensway North		127
00114 - Leisure Centre - Tow		18
00115 - Leisure Centre - Sta		20
00116 - Forum - South Car P		54
00117 - Forum - North Car P		10
00118 - Forum - North Car P		32
00120 - Underpass - Museum		10
00121 - Underpass - Market		17
00122 - The Towers		159
00123 - Six Hills Way		98
00124 - ASDA Old Underpas		19
00125 - ASDA New		20
00126 - ALDI Car Park		83
00127 - Underpass - Blind		26
00128 - Underpass - Park Pla		19
00129 - Blind Gardens		23
00149 - Council Depot - Car		2
00190 - CCTV room external		3
00193 - CCTV comms room		1
00194 - CCTV 1st floor entr		1
00195 - CCTV 1st floor hall		1
00196 - CCTV room external		1
00197 - CCTV comms room		1
00198 - CCTV entrance lobb		1
00201 - High Street - North		124
00202 - High Street - Waitros		72
00203 - Middle Row - North		94
00204 - High Street - South		66
00205 - Basils Road Car Park		34
00206 - Primett Road		62
00207 - Middle Row - North		83
00208 - Eetchmore Road		21
00209 - Popple Way		34
00701 - Hyde - Shephall Way		41

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

00702 - Hyde - Outside Chip	35
00703 - Hyde - Oxley Road r	28
00704 - Oval - Outside Times	46
00705 - Oval - Outside	38
00706 - St Nicholas Play Cen	36
00707 - St Nicholas Play Cen	19
00708 - Glebe - On Chells	31
00709 - Glebe - Rear of Shop	14
00710 - Bedwell - Opposite T	31
00711 - Bedwell - Bedwell C	26
00712 - Marymead - Opposit	64
00713 - Marymead - Willows	29
00714 - Shephall - Peartree P	24
00715 - Oval - Rear Car Park	39
00716 - Filey Close - Tom Ti	5
00717 - Filey Close - Scarbor	6
00718 - Glebe - Business Par	20
00719 - Glebe - Rear Car Par	27
00720 - Mobbsbury Way - Sh	16
00721 - Monkswood -	12
00722 - Chells Way - Opp Sq	24
00723 - Oaks Cross - Pied Pi	15
00724 - Shephal Way - Burw	17
00725 - Roebuck Shops - Bro	42
00726 - Archer Road - King	8
00727 - Almond Tree PH	7
00728 - Emperors Head PH -	5
00729 - Emperors Head PH -	5
00730 - Bedwell - Rear of Sh	23
00731 - oval	16
00732 - Georges Way - Bowe	70
00750 - Junction 8 A1M - Co	31
00751 - Junction 7 A1M - Gl	20
03007 - RV Coreys Mill	1
03009 - RV CCTV STORES	6
03010 - RV CCTV STORES Ingleheim Court	2
03011 - Column 562 behind	1
03012 - RV Welfield Court	4
03013 - RV Ridlins Car Park	2
03017 - RV Poppy Mead Ste	1
03018 - RV St Georges MSC	4
03018a - RV St Georges	1
03018b - RV St Georges	1
03018c - RV St Georges	2
03031 - RV - St Nicks Shops	1
03033 - RV Walden End	3
04001 - St Georges CP S3	3
04002 - St Georges CP N Off	1
04003 - St Georges CP N6	1
04004 - St Georges CP Offic	2
04008 - St Georges CP N Off	1

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

04009 - St Georges CP N2	1
04010 - St Georges CP S2	1
04017 - St Georges CP S5	1
04021 - St Georges CP N3	2
04022 - St Georges CP S Off	1
04027 - St Georges CP	1
04029 - St Georges CP	1
04030 - St Georges CP	1
04031 - St Georges CP Roof	2
04032 - St Georges CP - Ent	3
04035 - St Georges CP - Lvl	1
04036 - St Georges CP - Exit	4
04038 - St Georges CP - Sou	1
04039 - St Georges CP - Nor	1
05001 - Brent Court - Front E	4
05002 - Brent Court - Right P	1
05003 - Brent Court - Front	2
05004 - Brent Court - Main L	2
05007 - Brent Court - Lift Lo	2
05008 - Brent court - Laundr	1
05010 - Brent Court - Rear B	2
05011 - Brent Court - Rear W	1
05012 - Brent Court - Garage	2
05013 - Brent Court - Garage	2
05014 - Brent Court - Middle	2
05016 - Brent Court - car Ent	3
05017 - Brent Court - Rear C	3
05041 - Harrow ct - Main En	4
05042 - Harrow ct - Main Lo	3
05043 - Harrow ct - Receptio	2
05044 - Harrow ct - Lift Corr	3
05045 - Harrow ct - Laundry	1
05046 - Harrow ct - Rear	1
05047 - Harrow ct - Rear Wal	1
05048 - Harrow ct - Rear Sid	2
05049 - Harrow ct - Side Car	2
05050 - Harrow ct - Front Do	3
05057 - Harrow ct - Entrance	1
05058 - Harrow ct - Main CP	2
05081 - High Plash - ROOF	5
05082 - High Plash - External	5
05085 - High Plash - External	1
05087 - High Plash - External	1
05088 - High Plash - Front	1
05101 - Towers - Front door	5
05102 - Towers - Main Lobb	1
05103 - Towers - Left side Fi	2
05104 - Towers - G-F Stairw	1
05107 - Towers - Right Side	1
05108 - Towers - Rear garde	1
05109 - Towers - Right Side	2

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

05110 - Towers - Left Side B		1
10422 - St Nicholas Play -		2
10423 - St Nicholas Play -		1
20031 - 203 Valley Way - Fr	203 Valley Way Stevenage	1
21031 - Barnwell Middle Sch		1
21032 - Barnwell Middle Sch		2
21033 - Barnwell Middle Sch		3
21034 - Barnwell Middle Sch		1
21035 - Barnwell Middle Sch		2
21036 - Barnwell Middle Sch		1
21037 - Barnwell Middle Sch		1
21038 - Barnwell Middle Sch		1
21039 - Barnwell Middle Sch		1
21061 - Fairlands Valley - Ca		1
21062 - Fairlands Valley - Bo		2
21063 - Fairlands Valley -		2
21064 - Fairlands Valley -		1
21065 - Fairlands Valley -		2
21067 - Fairlands Valley - In		1
21068 - Fairlands Valley - In		1
21070 - Fairlands Valley -		1
21071 - Ridlins Stadium - in		3
21072 - Ridlins Stadium - ou		3
21091 - Shepalbury Depot - F		1
21092 - Shepalbury Depot - S		1
21093 - Shepalbury Depot -		1
21131 - Stevenage Golf - Pat		1
21141 - Stevenage Museum -		2
21142 - Stevenage Museum -		2
21143 - Stevenage Museum -		2
21144 - Stevenage Museum -		2
21171 - Monument Court 87		2
21172 - Monument Court - C		2
21173 - Monument Court 173		1
21174 - Monument Court 225		1
21175 - Monument Court - B		2
21176 - Monument Court 1 -		2
21177 - Monument Court - C		2
21178 - Monument Court 85		2
21179 - Monument Court - C		1
21261 - Wellfield Court -		5
21262 - Wellfield Court -		5
21263 - Wellfield Court - Fla		4
21264 - Wellfield Court - Fla		2
21265 - Wellfield Court - Fla		2
21266 - Wellfield Court - Fla		3
21267 - Wellfield Court - Fla		3
21268 - Wellfield Court - Fla		2
21269 - Wellfield Court - Car		5
21270 - Wellfield Court - Ent		5
21271 - Wellfield Court - Ext		4

Incidents Summary Analysis by Zone

01/11/2020 00:00:00 to 31/10/2021

21272 - Wellfield Court - Lef	3
21273 - Wellfield Court - Ext	2
21274 - Wellfield Court - Ext	4
21275 - Wellfield Court - Off	3
21276 - Wellfield Court -	1
21421 - Marriots Sch - Main	1
21422 - Marriots Sch - Main	1
21423 - Marriots Sch - Main	1
21424 - Marriots Sch - West	1
21425 - Marriots Sch - West	1
21426 - Marriots Sch - East T	1
21427 - Marriots Sch - Servi	1
21428 - Marriots Sch - Gym	1
21429 - Marriots Sch - Lonsd	1
21430 - Marriots Sch - Corri	1
21431 - Marriots Sch - Main	2
21432 - Marriots Sch - Car P	1
21433 - Marriots Sch - Main	1
21434 - Marriots Sch - North	1
21435 - Marriots Sch - Gym	1
21436 - Marriots Sch - Brita	1
21437 - Marriots Sch - North	1
21438 - Marriots Sch - North	1
21439 - Marriots Sch - Gym	1
21440 - Marriots Sch - Gym	1
21441 - Marriots Sch - Gym	1
21442 - Marriots Sch - Lonsd	1
22172 - julians road - cam 3	1
22175 - julians road - cam 6	1
22180 - julians road - cam 11	1
22183 - julians road - cam 14	1

Total No. of Incidents in Zone Stevenage: 1585

Total No. of Incidents : 1585

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East Herts Council Report

CCTV Joint Executive

Date of meeting: 18 November 2021

Report by: CCTV Officer Management Board

Report title: Management Board Report

Ward(s) affected: Various wards across East Herts, Hertsmere, North Herts and Stevenage

Summary

- To inform the Committee of the work undertaken by the Officer Management Board since the last Joint Executive. This has included the continued further work on cost rationalisation and considerations in relation to the re-charging arrangements for the company and the preparation of budget estimates and service planning considerations for 2022/23.

RECOMMENDATIONS FOR THE CCTV Joint Executive Committee:

- A) That the Committee notes the work carried out by the Officer Management Board since the last meeting of the Joint Executive.**
- B) That the Committee notes the service planning and budgetary estimates being proposed for 2022/23.**
- C) That the Committee notes the notice served by East Herts District Council on cameras within the Partnership.**
- D) That a further report is presented to the next Joint Executive to present expansion opportunities to introduce**

new partner councils and cameras into the CCTV Partnership.

1.0 Proposal(s)

- 1.1 The report sets out service and budget considerations for the service over the coming months which the Joint Executive is asked to consider.

2.0 Background

- 2.1 The Officer Management Board represents lead officers from each partner council and meets at least quarterly to review the operational effectiveness of the Partnership.
- 2.2 Following the last Joint Executive Committee and the budgetary considerations given the changing recharge arrangements with the CCTV company officers undertook an immediate review of costs and CCTV operations.
- 2.3 The largest operational cost for the Control Room is the 24/7 monitoring contract. A review of shift patterns and service demand was undertaken and following legal advice a process of negotiation was undertaken with the existing contractor to reduce the contract costs by just under 10%. This came into effect in July 2021 and will continue until the end of the current monitoring contract in March 2022.
- 2.4 The Officer Management Board has since launched the re-procurement of this contract with the intention of ensuring the most competitive cost of providing this service through the open market moving forwards. The specification has been designed with the ability to vary the level of service and cost based on the number of cameras and level of monitoring required within the Partnership and Company.

- 2.5 The retirement of the Group Manager Parking and CCTV at Stevenage Borough Council provided an opportunity for the Officer Management Board to review management requirements for the CCTV operations. It has been agreed to delete this dedicated post moving forwards. The CCTV Operations Manager will be line managed by the Community Safety Manager at Stevenage Borough Council moving forwards.
- 2.6 Stevenage Borough Council also undertook a review of bespoke camera systems operating throughout its housing stock and agreed a phased transfer of these to the CCTV Control Room. This has resulted in additional cameras transferring to the partnership.
- 2.7 As a consequence of these operational efficiencies and new cameras the 2021/22 budget has been reforecast as set out below. The in-year savings emerge from staffing and supplies and services and result in a net benefit to all partners.

	2021/22 Original Budget	2021/22 Working Budget	Variance	Assumption s
Employees	103,690	87,360	-16,330	Reduction due to Manager retiring
Premises Related	31,500	31,500	0	
Transport Related	880	880	0	
Supplies and Services	568,630	541,710	-26,920	Saving on the monitoring contract pro rata from mid July, full

				year effect £38,000
Recharges	17,720	17,720	0	
Income from Company	-236,980	-188,470	48,510	Lower income from the company due to lower number of cameras. This may increase if they can generate more business.
Income from Stevenage HRA	0	-9,950	-9,950	Based on installations to date.
Balance to recover from Partners	485,440	480,750	-4,690	
Forecast outturn*				
Stevenage	196,360.0 0	194,460.00	-1,900	*Based on mid-year position
North Herts	128,160	126,920	-1,240	
East Herts	100,920	99,950	-970	
Hertsmere	60,000.00	59,420.00	-580	
	485,440.0 0	480,750.00	-4,690	

2.9 In preparation for 2022/23 a draft budget has been prepared taking into account reduced staffing overheads and an

anticipated ongoing saving for the monitoring contract when the procurement process is complete. This is outlined below:

	Original Budget 2021/22	Draft budget 2022/23	Movement	Assumptions
Employees	103,690	75,290	-28,400	Salary Inflation 2% Full year impact of saving on manager recharge
Premises Related	31,500	33,040	1,540	CPI 2.9% / General -£38k assumed contract saving, although inflation at 4.9% against other supplies and services i.e. telephony,
Transport Related	880	920	40	
Supplies and Services	568,630	547,120	-21,510	
Recharges	17,720	18,570	850	General Inflation 2%
Total Expenditure	722,420	674,940	-47,480	Recharge to be applied to company. Remaining sum to be shared between partners

- 2.10 A Partnership Expansion Opportunity Assessment has also been conducted reviewing the CCTV operations of neighbouring councils in Hertfordshire and surrounding counties. The new control room creates the capacity to increase camera monitoring provision which could further reduce partnership costs. This work has been progressing over 2021 with some initial conversations being undertaken with a neighbouring control room. This work is set to continue with a further expansion options paper proposed to come to the next Joint Executive Committee.
- 2.11 In October 2021 East Herts formally wrote to the Partnership to give notice on the withdrawal of Town Council cameras from 1st April 2023. This is a requirement of the CCTV Partnership Agreement. The 30 cameras are part of a historical arrangement where East Herts District Council recharged respective Town Councils in Bishops Stortford, Hertford and Ware for their camera provision through the Partnership. The Town Councils have expressed an interest in going out to market to tender for their cameras, therefore notice on these cameras have been served. East Herts own cameras will remain in the Partnership, with partnership shares for the partnership and company adjusted accordingly.
- 2.12 Officers have therefore been keen to expedite the partnership expansion work as a consequence of this.

3.0 Reason(s)

- 3.1 The report forms part of the governance arrangements for the CCTV Partnership and allows the committee to consider relevant strategic and policy issues. The financial planning for the partnership and the withdrawal of a number of cameras is of strategic importance and is therefore being raised for the Joint Executive to consider.

3.2 The financial considerations presented are based on driving best value for those partner councils forming the CCTV partnership. It is proposed that this work stream continues at the Officer Management Board with further work on partnership expansion.

4.0 Options

4.1 Members are asked to note the contents of the report and the associated recommendations.

4.2 Members may also identify further recommendations or propose additional actions for the Officer Management Board to consider and progress.

5.0 Risks

5.1 With the withdrawal of 30 cameras from East Herts there is a longer-term financial risk to partners relating to cost share for the Partnership from April 2023 onwards. The appropriate mitigation is being put in place by Officers, including the ability to vary the monitoring contract to reduce costs accordingly and the pursuit of new partners to reduce the individual contribution from partner councils.

6.0 Implications/Consultations

6.1 None

Community Safety

Yes- The provision of CCTV cameras is part of each council's efforts to promote community safety and protect the public as per the SCC Codes of Practice 2013 which was presented to Parliament pursuant to Section 30 (1) (a) of the Protection of Freedoms Act 2012.

Data Protection

No

Equalities

No

Environmental Sustainability

Yes- The re-procurement of the CCTV Monitoring Contract will include social value measures in relation to carbon reduction and environmental sustainability.

Financial

Yes- As outlined in the report

Health and Safety

No

Human Resources

Yes- These have been considered by Stevenage Borough Council in relation to operational management of the service and TUPE arrangements in relation to re-procurement of monitoring contract.

Human Rights

No

Legal

Yes – The formal notification by East Herts Council to remove 30 cameras from the CCTV Partnership

Specific Wards

No

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